

Privacy Policy Statement

Protecting your private information is our priority. This statement of City Gas Company's privacy policy applies to the citygasantigo.com website and to City Gas Company and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to City Gas Company include citygasantigo.com.

By using the City Gas Company website, you consent to the data collection and use practices described in this statement.

Collection of your Personal Information

City Gas Company collects your personal information to deliver the services you have requested and to contact you regarding anything related to the services you have requested. City Gas Company is the sole owner of the information it collects in the course of providing services to you.

We do not collect any personal information about you unless you provide it to us. City Gas Company collects information from you when you (a) register for an account on our Site; (b) send us an email message or otherwise contact us through citygasantigo.com; or (c) submit your credit card or other payment information when paying for services from us.

We also may gather additional personal or non-personal information in the future.

Our website uses "cookie" technology. "Cookies" are strings of text that a website stores on your computer. Cookies enables us to keep track of your preferences and activities relating to that website.

Use of your Personal Information

City Gas Company uses your personal information for the following purposes:

- to deliver the services you have requested, and to contact you regarding anything related to the services you have requested;
- to inform you of other products or services available from City Gas Company;
- internal analysis of how our services and website are used;
- service order processing;
- collection of amounts owed to us;
- to administer and maintain the services we provide;
- to satisfy legal requirements, including but not limited to responding to legal demands for information, and enforcing our service rules and website use policies; and,
- as appropriate in situations we reasonably consider to be emergencies involving personal safety.

Sharing Information with Third Parties

City Gas Company does not sell, rent or lease its customer lists to third parties.

City Gas Company may share data with trusted partners to help perform statistical analysis, send you email or postal mail, or to provide customer support. All such third parties are prohibited from using your personal information except to provide these services to City Gas Company and they are required to maintain the confidentiality of your information.

City Gas Company may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) comply with applicable laws and regulations or legal process served on City Gas Company or the website; (b) protect and defend the rights or property of City Gas Company and/or (c) act under exigent circumstances to protect the personal safety of City Gas Company customers.

Tracking User Behavior

At this time, City Gas Company does not track user behavior on our website.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by City Gas Company. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is collected by Google and used to provide general statistics regarding use of the City Gas Company website.

Links and Other Non-City Gas Company Sites

This statement applies solely to information collected by City Gas Company. Our website may contain links to other sites. City Gas Company is not responsible for the privacy practices of sites other than its own. We encourage you to be aware when you leave City Gas Company's website, and to read the privacy statements of each and every website that collects personally identifiable information.

Children Under Eighteen

City Gas Company does not knowingly collect personally identifiable information from children under the age of eighteen. If you are under the age of eighteen, you must ask your parent or guardian for permission to use this website and we cannot approve a customer application of anyone under eighteen.

Security

City Gas Company takes commercially reasonable precautions to protect your information. When you submit personal information via the Internet or via City Gas Company's website, the information is protected both online and offline. All of City Gas Company's customer information is restricted in City Gas Company's offices. Only employees who need the information to perform a specific job (for example, a customer service representative) are granted access to personally identifiable information. All employees are kept up-to-date on City Gas Company's security and privacy practices. The servers that City Gas Company stores personally identifiable information on are kept in a secure environment. If you have any questions about security related to City Gas Company's services, you can send an email to: citygas@citygasantigo.com

Correcting/Updating Personal Information

If your personally identifiable information changes (such as your ZIP Code), or if you no longer desire City Gas Company's service, City Gas Company will endeavor to provide a way to correct, update or remove your personal data provided to City Gas Company. This may be done by contacting citygas@citygasantigo.com

Changes to this Statement

City Gas Company reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our site, and/or by updating any privacy information on this page. Your continued use of our website and/or services through our website after such

modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

City Gas Company welcomes your questions or comments regarding this statement of privacy. If you believe that City Gas Company has not adhered to this statement, please contact City Gas Company at:
citygas@citygasantigo.com

Address:

City Gas Company
809 5th Ave
Antigo, WI 54409

Telephone:

715-627-4351

Email: citygas@citygasantigo.com

Effective as of: July 20, 2018